

To: RANW MLS Supra Lockbox System Participating Company and Member Users
Re: RANW MLS Lockbox & Key Program eKEY Pro to eKEY Basic Switch Effective February 1st, 2020

17-Jan-20

In November 2017, when RANW MLS upgraded the Supra Lockbox System, Supra included “eKEY Professional (Pro)” for all Keyholders free of charge for all of 2018, and then extended the free offer through 2019. eKEY Professional offered a few features beyond eKEY Basic.

Supra has notified MLS that effective February 1st, 2020, all Keyholders will automatically convert back to eKEY Basic and offer eKEY Pro only through a separate optional subscription. For feature comparisons, see below. Note that most Pro features are also available via Homesnap and other apps. Each Keyholder will have the option to upgrade to eKEY professional (eKEY Pro) at an additional annual fee, invoiced to the

The additional Supra cost is \$8.00 + tax per month per Keyholder paid annually in advance.

If a Keyholder chooses to upgrade to eKEY Pro, he or she can alert RANW MLS of the upgrade by attached form, signed by agent and broker.

Supra eKEY Comparison	eKEY Basic	eKEY Professional
Keybox Functions		
Open keybox, release shackle, and read keybox	X	X
Use phone's biometric feature or Apple Watch to open keybox	X	X
Send security alert notifications from within eKEY app or Apple Watch	X	X
Change key PIN using key device	X	X
Track keybox inventory and view keybox settings on key device	X	X
Customize keybox access hours, agent note, flyer, business card in keybox	X	X
Showing Activity		
View showing activity details on SupraWEB	X	X
Send showing notifications when keyboxes are opened	X	X
Send showing notification when key leaves GPS geo-fence	X	X
View showing details in eKEY app	X	X
Data at the Door Real-Time Property Notes		
View data at the door real-time property notes		X
Create data at the door real-time property notes using SupraWEB		X
Create data at the door real-time property notes in eKEY app		X
MLS Information and Searches		
View MLS listing information offline within eKEY app		X
View agent roster information within eKEY app		X
Create and save buyer profiles and comparative searches in eKEY app		X
View Hotshots with new listings and changes to the MLS in last 3 days		X
View map and directions to listing at the tap of a button		X
Supra Home Tour for Buyer's Agents		
Create and view list of buyers		X
Invite home buyers to use Supra Home Tour app for rating homes		X
Recommend listings for buyers to view and rate in Supra Home Tour App		X
View and compare buyer home ratings		X
View buyer feedback on properties and compare by buyer or listing		X

These programs or functionality currently not available with RANW eKEY Pro. May be available in future.

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If you want to upgrade to the eKEY PRO, please see the form to sign up for the eKEY Professional service. This form must be completed and returned by January 29, 2020 to avoid change over to eKEY Basic. If you decide to upgrade to eKEY Pro at a later date, upgrades can also be made at that time.

Please contact RANW MLS with any questions or concerns:

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 Lynn Schwarm lschwarm@ranw.org
 Margery Chapman mchapman@ranw.org

RANW Office: (920)739-9108 or Toll Free 800-661-4141
 Monday-Friday 8:30am-5:00pm Central Time

Supra Support: 877-699-6787
 7am-9pm, 7 days/week Central Time

For more information about Supra eKEY Basic and Supra eKEY Pro, please visit Supra's Resources page:
<http://www.supraekey.com/CustomerSupport/Pages/eKEY-Resources.aspx>

Thank you for your participation in RANW MLS services.